

## Company History

The 13th of January 1937 Francesco Minelli and his three sons Raffaele, Felice and Paolo registered the Minelli company in Bergamo city and cutting the local woodlands of Brembana valley was the first business. Immediately after, in the Ambriola village a small workshop was built to perform some basic wood machining.

Today, the Minelli Group, is still family owned and is proud to employ more than 250 full-time workers who operate in five plants encompassing a production area greater than 350.000 square ft. Minelli uses innovative materials, designs and processes to produce tailor made wood components which meet client's standards and quality requests.

## Vision

Being the best Manufacturer for customized wood products. Your trusted partner in solid wood processing & design since 1937. Cutting edge technologies & top class expertise for your remarkable wood products.

## Mission

- To guarantee a high level of customer satisfaction through flexibility (in delivery times, in design choices and in order to ensure that the product conforms to the customer's specific requests, in the choice of materials, etc.), business continuity, high level of quality of the products to be made;
- Continuous improvement, safety of workplaces and products made;
- Supply Chain Management;

## Management Commitments

Management is committed to taking an active role in the promotion and management of all activities that have an influence on the quality of products/services, through communication at all levels of the concepts presented here and the verification of the results obtained. In addition, it is committed to:

- Promoting the issue of quality as a vehicle for customer satisfaction and supply chain safety;
- Promoting Organizational Knowledge, through the involvement of employees in the process of risk assessment and proposition of mitigation actions, in particular by raising awareness of the influence that everyone can exert in the performance Management's commitment will be to create the conditions for each resource to be proactive in constantly reporting problems, working together for their resolution, in their commitment to seeking improvement and attention to problem prevention, including through the development of "Risk Based Thinking";
- Have resources to meet the objectives, in order that staff can work in the best conditions;
- Sustainability and safety are two of Minelli main goals and we work hard in order to achieve them with every means, especially through the engagement of co-workers and training activities.

## Goals

The strategic goals and specific improvement plans defined each year during the Management Review include:

- Ensuring compliance with the quality, quantity, time, economic and safety requirements of its product and service offering, in accordance with current legislation, taking into account the demands of all Stakeholders and implementing non-compliance prevention logics;
- Implement and continuously implement the Supply Chain Security Management System according to UNI EN ISO 28000:2007 standard, with a focus on the continuous improvement, customer satisfaction and establishing, implementing, maintaining and improving a supply chain security management system;
- Ensuring an adequate level of training and information for all staff, with a view to improvement and organisational knowledge;
- Ensuring compliance with the requirements defined by the customer, by all stakeholders from the point of view of quality, quantity, environmental, work safety, the code of ethics (personal dignity), as well as value for money of products and services, through a focus on the operational and sustainable efficiency of product/service delivery processes;

The Management



## Contacts

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## Strategies & Keywords

- Cost-effectiveness
- Service reliability
- Co-Design
- Industrial Engineering
- Fast prototyping
- Precision Machining
- Unique finishing
- Quality Consistency

## Certification Purpose

“Progettazione e realizzazione di componenti in legno”.

“Design and manufacture of wood components”.

**Ambriola di Costa Serina (BG),**

**li 30.07.2020**